

LP GAS SAFETY DURING A FLOOD OR STORM: FAQ

AS AN INTEGRAL PART OF THE FLOOD RESPONSE TEAM, YOU'RE OFTEN THE FIRST POINT OF CONTACT FOR PEOPLE AFFECTED BY FLOODS OR STORMS.

Here's a handy reference guide to the most commonly asked questions.



WHO SHOULD I CONTACT IF I HAVE AN EMERGENCY?

In an emergency, or if you have any doubts about your safety or the safety of others, contact the emergency services. If possible, remove yourself and others from the area until safe to return.

HOW SHOULD I STORE A CYLINDER?

LP Gas cylinders should always be stored upright to allow the pressure relief valve to function properly. Never store any LP Gas cylinder on its side or upside down for this reason.

HOW CAN I QUICKLY MAKE SURE MY LP GAS CYLINDERS ARE SAFE?

STEP 1 TURN OFF YOUR LP GAS



STEP 2 SECURE YOUR LP GAS



STEP 3 STORE YOUR LP GAS UPRIGHT



HOW SHOULD I SECURE MY CYLINDER?

Tie it to a fixed structure (building, footing, joist, post, large tree, etc) using straps or strong ropes.

The LP Gas cylinder neck ring is strong enough to be used but we also recommend tying an additional strap or rope around the middle of the cylinder. Keep straps and ropes free of the LP Gas pigtail connection (the copper or flexible hose at the top of the cylinder) and away from the valve.

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WHAT DO I DO ABOUT CYLINDERS STORED IN CAGES?

Make sure the cage gates are securely locked and secure the cage by tying it to a fixed structure. LP Gas cylinders in cages are very buoyant in flood water.

MY LP GAS IS OUT. CAN I USE AN OUTDOOR LP GAS APPLIANCE TO COOK INDOORS?

You should **NEVER** use any outdoor LP Gas appliance indoors, at any time. Outdoor gas appliances produce carbon monoxide which is poisonous to inhale. Indoor use provides inadequate ventilation which causes the gas to build up.

MY LP GAS CYLINDER HAS BEEN DAMAGED. CAN I STILL USE IT?

Do not use a damaged LP Gas cylinder. Contact your LP Gas supplier to have a replacement delivered and installed.

I CAN SEE, HEAR OR SMELL A LP GAS LEAK. WHAT SHOULD I DO?

Don't touch it! Contact emergency services or your LP Gas Supplier and provide the location of the LP gas cylinder.

Keep the area clear of people, pets and possible ignition sources (flames, sparks, smokers, electrical appliances) until the leak can be confirmed, stopped and the area made safe.

I'VE FOUND AN LP GAS CYLINDER IN AN UNUSUAL PLACE. WHAT SHOULD I DO?

Don't touch it! Contact emergency services or your LP Gas supplier. If necessary, alert others to its presence and inform them that you've taken the necessary actions.

ONE OF MY LP GAS CYLINDERS HAS BEEN LOST DURING A FLOOD OR STORM. WHAT SHOULD I DO?

Report any lost LP Gas cylinders to your LP Gas supplier.

ONE OF MY LP GAS CYLINDERS HAS MOVED DURING A FLOOD OR STORM. WHAT SHOULD I DO?

If your cylinder has moved during a flood, leave all cylinder valves closed until the LP Gas installation can be checked by a certified LP Gas fitter.

You should also have your appliances checked by a certified technician before using them.

HOW DO I KNOW IF A CYLINDER IS LEAKING?

THERE ARE 3 WAYS YOU MIGHT SPOT A LEAKING LP GAS CYLINDER:



HEAR:

You might hear a hissing noise as LP Gas escapes from the cylinder



SEE:

You might see a LP Gas cylinder bubbling in water or see a white cloud coming from the valve.



SMELL:

You might smell something similar to rotten egg or cabbage.

⊕ When a flood or storm happens, always follow the directions of Emergency Services.

FOR ADDITIONAL INFORMATION, VISIT GASENERGYAUS.AU/POLICIES.HTML